



## CERTIFIED HORSEMANSHIP ASSOCIATION

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February, 2000

Dear John Lyons or whom in may concern,

I am truly impressed by Susan Arndt's sincere interest in the human / horse partnership. This is reflected in her ability to share training techniques with notable effectiveness. Along with her infectious personality and common sense approach it makes her a well received instructor.

I personally had the pleasure of booking Susan for the Certified Horsemanship Association's International Conference this past fall. And thoroughly enjoyed working with her as she prepared to meet her goals for our convention. Her lecture "Problem Horse Behavior Modification" complete with hand outs plus a question / answer period was enlightening & thought provoking. She impresses us with her "Conditioned Response Round Pen Basics" demonstration. Plainly making it evident what could be accomplished through progressive persuasion, effective communication without use of force. Both of Susan's presentations caught the attention of and were enjoyed by named horse specialists , plus had information even a beginner could comprehend & benefit from. Clearly our conference was enhanced by her contribution.

Any energy spent furthering her goals will surely be to the horse industry's gain .

Pamila Robbins  
CHA Conference Co-coordinator  
&  
Owner / Director Son Rise Ranch  
(ministry through use of horses)